

# Sheer Product Return Packaging

## Comfortex Sheer Product Return Packaging Policies

Follow these instructions if the sheer fabric you received was defective in any way. If you have any questions regarding these instructions, please contact Comfortex Customer Service at (800) 843-4151 or [customercare@comfortex.com](mailto:customercare@comfortex.com).

### CUT SHEER FABRIC PACKAGING INSTRUCTIONS

1. Wrap fabric neatly around strong cardboard tube to prevent wrinkling.
2. Secure fabric to tube with masking tape at each end and at 24" intervals in between.
3. Wind fabric around tube and apply masking tape at each end and at 24" intervals in between to hold the fabric in place.
4. Wrap in poly tube and tape ends with masking tape.
5. Place in strong box at least four inches longer than the shipping tube.
6. Suspend roll inside the box.
7. Seal the carton with heavy duty shipping tape and secure with angle board if necessary.

### ROLL SHEER FABRIC PACKAGING INSTRUCTIONS

1. Wrap fabric neatly around strong cardboard tube to prevent wrinkling.
2. Apply  $\frac{3}{4}$  inch of bubble wrap to center of tube.
3. Insert fabric roll into larger shipping tube.
4. Install inner rings secure with 1  $\frac{1}{4}$ " flat head screw.
5. Install outer rings secure with 1  $\frac{1}{4}$ " flat head screw.
6. Roll of fabric should be suspended inside larger tube to prevent any damage to fabric.